

Privacy Statement

At Kinexus, we respect and protect the privacy of our customers and those who use our websites. The following Privacy Statement provides details about how your personal information is collected and used.

This privacy statement applies to the Kinexus websites, products and services. Feel free to contact us with any questions or concerns regarding this privacy policy.

To report any abuse or violations of the email iQ™ service, please send us a message support@emailiq.com

We will follow up with you and make every effort to trace the origin of the message (email address).

Your organisation's contact lists

Kinexus does not rent or sell any email addresses or other contact information that you provide or collect regarding your list members. At all times, you retain ownership and control of your lists and list information

Information Collection and Use

Kinexus is the sole owner of information collected on this site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement.

Our websites offers opportunities for visitors to register for promotional and informational mailings, online webinars and resources, and for assistance in evaluating our software and services. These registration forms are often linked to Kinexus's mailing lists and require users to give contact information (such as name and email address). We use this contact information to send users information about our company and its products and services if requested or necessary. Users may opt-out of receiving future mailings at any time (see the choice/opt-out section below).

Sharing and Usage

We will never share, sell, or rent your personal information with third parties for their promotional use. Occasionally, we enter into contracts with third parties so that they can assist us in servicing you (for example, providing customer service). The contracts prohibit them from using any of your personal information for their own purposes, and they are required to maintain the confidentiality of the information we provide to them. We may disclose or report personal information in limited circumstances where we believe in good faith that disclosure is required under the law. For example, we may be required to disclose personal information to cooperate with regulators or law enforcement authorities, to comply with a legal process such as court order, search warrant, or law enforcement request.

If you supply us with your postal address on-line, we will use it to send you the information for which you provided us your address. If you supply us with your telephone number on-line, we will use it to contact you with information regarding your account, orders you have placed, or with information regarding your inquiry. We may send you information about additional services that we offer, but we will not rent or sell your contact information to any third parties without your permission.

Use of Web Technologies

We use cookies to record session information, such as past activity at a site in order to provide better service when visitors return to our site, customize Web page content based on visitors' browser type or other information that the visitor sends, and to enable access to specific areas on the web site.

We use a variety of technologies on our sites. Among these are cookies; a piece of information that our websites provide to your browser when you visit our sites. Cookies allow us to verify the login status of customers using products or services linked directly with our website, track point of entry to point of registration for those users participating in our affiliate signup programs, and to track and measure the success of a particular marketing campaign. Cookies also allow us to track overall site usage and determine areas users prefer, enabling us to make your visit to our websites easier by recognizing you when you return and helping to provide you with a customized experience. Usage of a cookie is in no way linked to any personally identifiable information while on our site. If you choose to disable cookies, you may still use our site; however, you may have limited access to some areas within our websites.

We may access and set cookies using web beacons, also known as single-pixel GIFs which are invisible graphical images. These web beacons provide us useful information regarding our site such as which pages users access. When we send you emails, we may include a single-pixel GIF to allow us to determine the number of people who open our emails. When you click on a link in an email, we record this individual response to allow us to customize our offerings to you.

We also keep track of activity on our website via log files stored on our web servers. We collect information such as IP address, browser type and version, and pages you view. We also keep track of how you got to our site and any links you click on to leave our site. Once you leave our site, we do not track you. We use your website activity to assist us in offering you a personalized Web experience, assist you with technical support, diagnose problems with our server, and administer our websites and to tailor our product and service offerings to you.

Links

Some of our sites provide links to third-party websites, such as those of our business partners and online advertisers. While on these sites, Kinexus or its partners may collect information about you. Because Kinexus does not control the information policies or practices of these third parties, you should review their privacy policies to learn more about how they collect and use personally identifiable information.

Security

We take every precaution to protect the confidentiality and security of your personal information by using industry-recognized security safeguards such as firewalls, coupled with carefully developed security procedures to protect your information from loss, misuse or unauthorized alteration. When we ask for sensitive information, such as credit card numbers, we protect it through the use of encryption during transmission, such as the Secure Socket Layer (SSL) protocol.

Kinexus takes care to reinforce the importance of our website visitors' security and privacy among our employees. Our employees are trained and required to safeguard your information and, using physical, electronic and procedural safeguards, we restrict access to personal information to those employees and agents for business purposes only. Additionally, we use internal and external resources to review the adequacy of our security procedures.

Choice/Opt-out

Kinexus provides users the opportunity to opt-in, opt-out or change preferences via a link in the footer of most email messages. These options are made available when you sign-up for our email lists and in email messages delivered from our company. Alternatively, you may email us at support@kinexus.net

Some communications (e.g. important account notifications and billing information) are necessary for all email iQ™ customers. You must cancel your email iQ™ account to unsubscribe from these communications. To cancel your email iQ™ account, please email us at support@kinexus.net.

Changes to Privacy Policy

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in this Privacy Policy notice. If our information practices change at some time in the future, we will post the policy changes to our Web site's Privacy Policy page to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site's Privacy Policy page periodically.